

New in Certainty

See all the latest features, improvements, updates, and fixes to Certainty's browser based and mobile apps.

Version: 4.7.1.8 - 4.7.1.14



May 28th, 2026

Certainty Software Product Update

The Certainty Admin Portal update (v 4.7.1.8 - 4.7.1.14) includes the following fixes and smaller enhancements.

- ✓ New Checklist Notification option: 'External Email Address' - add email addresses to notify people who are not Certainty users.
- ✓ New Checklist Notification option: 'Email from Answer' - works with text box, text field and User answer type. (Text box and text field works if an email address is added in the field by the Mobile app user).

The Certainty Mobile App & .mobi update (v 4.8.45) includes fixes and smaller enhancements in the following areas.

- ✓ Cropping and rotating photos and images
- ✓ Additional users
- ✓ Copy and reaudit
- ✓ Account settings
- ✓ Link to 'Help Center' from the Mobile App and .mobi at <https://help.certaintysoftware.com>

Thank you for choosing Certainty and being part of the Certainty user community. We look forward to your feedback and suggestions!

Certainty Product Team

Changes to the Admin Portal

New Checklist Notification options

New options added to Checklist Notifications:

- External email address - add email addresses to notify people who are not Certainty users.
- Email from answer - works with text box, text field and user answer type. Text box and text field works if an email address is added in the field by the Mobile app user.

Various bug fixes

Various bugs were fixed in v 4.7.1.8- v 4.7.1.14 of the Certainty Admin Portal (.com) making inspection, audit and assessment planning and management more efficient. Contact your Certainty Customer Success representative to make sure your system is up to date!

Changes to the Mobile App & .Mobi

Cropping and rotating photos and images in the drawing and mark-up tool for photos

- Crop and rotate functionality for photos and images was added in the mark-up/drawing tool that is available from .mobi version 4.7.98 and Mobile App version 4.8.10.
- There is a setting in the Admin Portal in Administration/Settings that needs to be enabled for the tool to be visible to users in the Mobile App (iOS Android and Windows App).
- Quality of image previews improved.

Additional users

'Additional users' added to a Checklist in the Mobile App or .mobi will now appear and can be selected when moving to a new workflow step before the checklist has been saved.

Removing answers to repeatable questions

The UI when removing answers to repeatable questions was improved.

Saving Actions

Saving Actions with the title field empty is no longer allowed to prevent Actions being created in the Mobile App and .mobi without titles.

Copy and reaudit

Re-audit and copy is now available by checklist rather than being dependent on the same snapshot of that checklist.

Account Settings

'Account settings' button is now available in the top right corner on all screens, not just 'Overview'.

New 'Help Center'

A '[Help Center](https://help.certaintysoftware.com)' link was added to the menu that opens if you click the 'Account Settings' icon in the top right corner of the screen. A new 'Field Users' category of the Help Center is available in the Mobile App and .mobi version 4.8.36 and later, and you can search or browse articles that answer common questions about Certainty. You find it at <https://help.certaintysoftware.com>