

Improve Performance and Sustainability with Certainty

Certainty is an enterprise-level inspection solution to easily collect and report inspection data and manage issues identified.

Used by hundreds of thousands of professionals to complete millions of audits and inspections annually. Certainty helps companies around the globe ensure compliance, reduce risk, and improve performance with easy-to-use forms, real-time reports, and complete action management.

Collect, track, and report accurate and powerful data to provide detailed business insights that will empower your team to improve performance and business sustainability.

CERTAINTY IS USED WORLDWIDE FOR:

- ✓ Safety inspections
- ✓ Quality assurance and control audits
- ✓ Supplier and supply chain compliance audits
- ✓ ESG assessments
- ✓ And much more . . .



COLLECT INSPECTION DATA EASILY AND ACROSS YOUR BUSINESS

Collect data wherever you are - online, offline, in the field or on the shop floor - complete audits and inspection where you need to.



CONSISTENT, COMPARABLE, AND ACCURATE PERFORMANCE METRICS IN REAL-TIME

Company-wide performance reports, how you need them and in real-time.



RESOLVE ISSUES IDENTIFIED EASILY AND ON-THE-GO

Manage issues, risks and non-conformances by creating and delegating actions.



ENTERPRISE-LEVEL INSPECTION SOLUTION

Certainty is a secure, flexible, and scalable solution to meet the needs of even large and complex businesses.



Join our growing list of forward-thinking Fortune 500 clients and improve business sustainability by ensuring compliance, reducing risk, and improving performance.

Key Features

DATA COLLECTION

- ✓ Conduct audits and inspections on iOS, Android or any web-enabled device
- ✓ Collect data on or offline with the Certainty app
- ✓ Design your own forms or use ours
- ✓ Extensive answer options: text, radio button, dropdown list, checkboxes, Likert scale, star rating, numeric, date, time, signatures, images, GPS coordinates, bar and QR codes
- ✓ Build dynamic forms with conditional and repeatable components
- ✓ Schedule audits and inspections
- ✓ Configurable inspection workflows

REAL TIME REPORTING

- ✓ Enterprise-wide reporting - by inspection, user, site, region, question, answer
- ✓ Analyze and report data online or export to PDF, Excel or CSV formats
- ✓ Configurable user dashboards
- ✓ Filterable system reports
- ✓ Business intelligence analytics
- ✓ Custom reports where needed
- ✓ Track and report issues identified
- ✓ Automated notifications, escalations, and actions

ACTION MANAGEMENT

- ✓ Add actions to inspections
- ✓ Add photos, images and documents to your actions
- ✓ Delegate actions to team members
- ✓ Configurable action workflows
- ✓ Conduct technical reviews

ENTERPRISE-LEVEL FEATURES

- ✓ Multilingual
- ✓ Configurable access profiles
- ✓ Configurable org structure, sites and site groups
- ✓ Configurable checklist and action workflows
- ✓ Data integration and OData feeds
- ✓ System-wide change history records
- ✓ Single Sign On (SSO)
- ✓ SaaS license by user – unlimited sites, checklists and data

